

# ORTHOPAEDIC & SURGICAL FOOTWEAR INFORMATION FOR PROVIDERS

## HCF BENEFITS FOR ORTHOPAEDIC FOOTWEAR

A limited number of **off-sale** products carry benefits for orthopaedic footwear (under the artificial appliance category).

If members are unsure of their level of cover, they can call HCF on **13 13 34**.

### ORTHOPAEDIC FOOTWEAR MUST BE:

- Supplied by an HCF Recognised Provider of orthopaedic footwear (see table below)
- Adjustable (including with lace-ups, buckles or modifiable Velcro straps); and
- A minimum depth of 6mm and three width fittings with a minimum sizing of a standard EE forefoot and
- capable of being resoled
- NB: slip-on shoes/boots/sandals/court shoes and 'orthopaedic moulded' sandals are ineligible

### ORTHOPAEDIC FOOTWEAR IS NOT:

- Off the shelf footwear supplied by any providers or retailers who are not Recognised Providers of orthopaedic footwear

### WHO CAN BE RECOGNISED FOR SUPPLY & FITTING OF ORTHOPAEDIC FOOTWEAR?

PROVIDER MODALITY	CUSTOM MADE ORTHOPAEDIC FOOTWEAR	READY-MADE ORTHOPAEDIC FOOTWEAR
ORTHOTIST-PROSTHETIST	✓	✓
CERTIFIED PEDORTHIST CUSTOM MAKER	✓	✓
CERTIFIED PEDORTHIST	×	✓
CERTIFIED PEDORTHIC RETAILER	×	✓
PODIATRIST, PHARMACY, PHYSIOTHERAPIST or OTHER PROVIDER	×	×

### WHAT ITEM NUMBERS ARE REQUIRED?

- **Orthotist-Prosthetists & Certified Pedorthist Custom Makers** – please use the industry items set out in the OPPS schedule distributed by AOPA and the PAA

**NOTE – the OPPs billing guide contains some items that are not claimable from HCF.**

**Patients can contact HCF directly on 13 13 34 for a benefit estimate if they are unsure about benefits or their level of cover.**

- **Certified Pedorthists & Certified Pedorthic Retailers** – Please use a clear description of the goods and services provided

### WHAT DO I NEED TO SUPPLY ON AN INVOICE?

- **Orthotist-Prosthetists and Pedorthist Custom Makers** – Patient details and your industry item code with a description including brand, size and any modifications
- **Certified Pedorthists + Pedorthic Retailers** – Patient details and a full and clear description of the product supplied e.g., custom/ready-made orthopaedic footwear (including brand, size, and any modifications)

Do you have a question? Contact HCF Ancillary Provider Relations

 **EMAIL US**  
Provider\_relations@hcf.com.au

 **CALL US**  
1300 799 275